

Senior Business Analyst/ Business Analyst

DEPARTMENT: IT/ DS

ABOUT THE ROLE:

As a Business Analyst/Senior Business Analyst (dependent on experience). You will be using your engagement, service/process design and analytical skills to support the design and delivery of our business' technology solutions.

This role within our Business Analysis Team will be varied and interesting, where you will act as a key interface between the business teams, the broader IT team, and our implementation partners. We are currently going through a period of change and as a result you will be involved with broad range of projects and technologies; being responsible for the alignment of these to business objectives, technology principles and customer goals.

RESPONSIBILITIES:

- Collaborate with stakeholders to understand, define, and agree requirements that are aligned to business and technology strategies.
- Drive strategic and operational improvements by using process and data analysis techniques to form robust recommendations.
- Validate end to end and complex solution designs using process modelling techniques.
- Undertake cost benefit analysis of proposed solutions, ensuring that associated impacts are widely understood.
- Creatively present ideas to seek collective agreement to solutions, including to senior management.
- Produce written documentation to support solution designs and enhancements in line with documentation standards.
- Proactively identify risks and issues; manage and escalate accordingly.
- Understand the impact of technology changes within the business to help prioritise changes and mitigate challenges.
- Contribute to the broader change agenda within the IT & Digital Services Team.
- Support knowledge sharing within the department.

ABOUT YOU:

- Demonstrated ability to be an effective interface between business and technology teams; being able to understand and communicate both technical and business challenges.
- Experience in defining requirements and delivering to agreed scope, whilst staying focused on business outcomes.
- Strong stakeholder management experience, with excellent and creative engagement/presentation skills.
- Use case mapping, process modelling and cost benefit analysis skills.
- Ideally you will have Agile or Design Thinking experience (but not essential).

Closing Date: 15/07

SALARY: £35,000 - £50,000 p.a DOE

How to apply: Please send your CV and Covering Letter to jobs@numatic.co.uk